

9. 2019/20 QUARTER 1 CORPORATE PERFORMANCE REPORT (A91941/HW)

1. Purpose of the report

This report provides Members with monitoring information for the end of Quarter 1 2019/20 (April to June 2019) to review performance against the first year of our 2019-24 Corporate Strategy.

This is the first performance report on the new corporate strategy, so there is a new format for the performance report (Appendix 1). We welcome feedback from Members on the style and format of this new report.

2. Key Issues

- **Corporate Performance** at the end of Quarter 1:
 - 39 of our strategic interventions are on target, 17 require more planned work and 4 have performance issues.
 - Those that have performance issues are strategic interventions focusing on: improving the Countryside Stewardship scheme; developing a methodology for landscape monitoring; working with partners to increase moorland bird of prey numbers; and reviewing our community development interventions. Actions have been identified to address these issues.
 - All 4 of our key performance indicators are on target (green). For the remaining indicators, we were not scheduled to report data this quarter. All indicators will be reported on in Q4.
- **Corporate Risk** status at the end of Quarter 1:
 - One risk has moved in its risk rating:
 - a. 'Adverse exchange rate movements for Moorlife 2020 European funding' has been managed down
 - One risk has been removed:
 - a. 'Lack of capacity in the Property Support Team to ensure our assets are developed, maintained and comply with health and safety legislation'
 - Two risks remain as high risk:
 - a. 'Area of NP land safeguarded in environmental land management schemes reduces due to Brexit uncertainty and Countryside Stewardship issues leading to the potential loss of a range of grassland habitats'
 - b. 'Failure to achieve wildlife enhancement in the Peak District National Park'
- 4 complaints were received in Quarter 1.
- 6 Freedom of Information requests and 6 Environmental Information Regulations requests were dealt with.

Recommendations

3.
 1. That the Q1 performance report, given in Appendix 1, is reviewed and any actions to address issues agreed.
 2. That the Q1 corporate risk register given in Appendix 2 is reviewed and status of risks accepted.
 3. That the status of complaints, Freedom of Information and Environmental Information Regulations requests, given in Appendix 3, is noted.
 4. That any additional feedback regarding the new structure of the performance report (Appendix 1) is sent to the report author by 13th September.

How does this contribute to our policies and legal obligations?

4. Performance and risk management contributes to the fourth outcome in our corporate strategy: *The PDNPA is an agile and efficient organisation*. Monitoring the indicators and strategic interventions for 2019/20 is part of our approach to ensuring we are progressing against our Performance and Business Plan and, if needed, mitigating action can be taken to maintain and improve performance or to reprioritise work in consultation with staff and Members.

Background

5. The visual representation for performance data remains on a traffic light system, using:
 - **green** – the strategic intervention or indicator is on target
 - **amber** – some remedial work is required to get on target
 - **red** – wider variance from being on target where some significant issues may need to be addressed.
6. In addition, a commentary is provided in Appendix 1 for each corporate strategy outcome, including any issues and action being taken to address the issues. An overall Chief Executive's commentary is also included.
7. The Authority's risk management policy and supporting documentation was approved by Authority on 25 March 2011 (minute 21/11) and is reviewed annually as part of the Authority's review of the Code of Corporate Governance. In line with these arrangements, Appendix 2 shows the status of the corporate risks.
8. Appendix 3 shows the status of the complaints received in this quarter and the report on Freedom of Information and Environmental Information Regulations requests. All remain at a low level.
9. Information is given so that Members of Authority, in accordance with the scrutiny and performance management brief of the committee, can review the performance of the Authority and the risks being managed corporately.

Proposals

10. Members are asked to review and agree the Quarter 1 performance report as detailed in Appendix 1. This appendix also includes an infographic summarising our five-year corporate strategy targets – what we aim to achieve by 2024.
11. Members are further asked to review the Corporate Risk Register status in Appendix 2 and agree the proposed changes to the Corporate Risk Register including:
 - a) Managing down (now medium likelihood) of risk 1 – ‘Adverse exchange rate movements for Moorlife 2020 European funding’ – as a contingency sum of £500,000 has been set aside.
 - b) The removal of risk 4 – ‘Lack of capacity in the Property Support Team to ensure our assets are developed, maintained and comply with health and safety legislation’ – as the redesign of the property team has been approved by RMM.
12. Members are asked to note the status of complaints, Freedom of Information (FOI), and Environmental Information Regulations (EIR) enquiries in Appendix 3.

Are there any corporate implications members should be concerned about?

13. This report gives Members an overview of the achievement of targets in the past quarter and includes ICT, financial, risk management and sustainability considerations where appropriate. There are no additional implications in, for example, Health and Safety.
14. **Background papers** (not previously published) – None

Appendices

1. Appendix 1: Quarter 1 Performance Report for 2019-20
2. Appendix 2: Quarter 1 2019-20 Corporate Risk Register status
3. Appendix 3: Quarter 1 2019-20 Complaints, Freedom of Information (FOI) and Environmental Information Regulations (EIR) enquiries

Report Author, Job Title and Publication Date

Holly Waterman, Senior Strategy Officer - Research, 29 August 2019